TÜRKİYE PUBLIC AND MUNICIPAL RENEWABLE ENERGY PROJECT (PUMREP)

999 kWe /1.190 kWp SOLAR POWER PLANT PROJECT OF ÇANKIRI MUNICIPALITY

STAKEHOLDER ENGAGEMENT PLAN

MAY 2025

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LIST OF ABBREVIATIONS

Aol Area of influence

CIMER Presidency's Communication Centre

DC Distributing center

EIA Environmental Impact Assessment

ESF Environmental and Social Framework

ESMP Environmental and Social Management Plan

ESMR Environmental and Social Management Report

ESMS Environmental and Social Management System

ESS Environmental and Social Standard

ETL Energy Transmission Line
E&S Environmental and Social
FI Financial Intermediary
GBV Gender Based Violence
GM Grievance Mechanism

GMCP Grievance Mechanism Contact Personnel

IFC International Finance Corporation
IFI International Financial Institutions

ILBANK Iller Bank Inc.

MoEUCC Ministry of Environment, Urbanization and Climate Change

MoM Minutes of Public Participation Meeting
NGO Non-Governmental Organizations
OHS Occupational Health and Safety

PAP Project Affected People
PMU Project Management Unit
PIU Project Implementation Unit

PUMREP TürkiyePublic and Municipal Renewable Energy Project

PPO Public Social Organization

Project PUMREP

RE Renewable Energy

SEA/SH Sexual Exploitation and Abuse/Sexual Harassment

SEP Stakeholder Engagement Plan

Sub-Project 999 kWe / 1.190 kWp Çankırı Solar (Photovoltaic) Power Plant Project of

Çankırı Municipality

SPP Solar Power Plant

TurkStat Turkish Statistical Institute

OG Medium Voltage WB World Bank

YIMER Foreigners Communication Centre

EXECUTIVE SUMMARY

The Türkiye Public and Municipal Renewable Energy Project (PUMREP) aims to support the Government of Türkiye to scale-up renewable energy use in the public sector by focusing on central government buildings and municipalities. The Project will contribute to expanding the distributed Renewable Energy (RE) market in public facilities by addressing the barriers discussed above and help demonstrate leadership in the public sector to use sustainable energy solutions to deliver on the country's climate mitigation commitment and enhance energy security.

ILBANK has established an Environmental and Social Management System (ESMS) effective on 24th of Dec 2023. The ESMS is aimed at ensuring systematic identification, assessment, management, monitoring, and reporting of the environmental and social (E&S) risks and impacts of the projects and subprojects financed by the IFIs. This process should be implemented on an ongoing basis throughout their loan duration in line with the requirements of the national legislation, international agreements and conventions ratified by Türkiye and E&S standards of lending IFIs (World Bank for the PUMREP). As a critical element of the ESMS, ILBANK has adopted and published1 an E&S Policy applicable to all ILBANK projects and subprojects financed through IFIs.

The subprojectis planned to be built in Çankırı Province Central District İnaç Neighborhood lot 12 of block 170. The parcel in question is 29,816 m². 13,986 m² of the land will be used for the solar energy plant. The land belongs to the Treasury and was pre-allocated to Çankırı Municipality on 20.09.2024.

This SEP has been formulated to ensure that project affected parties, other interested parties and disadvantaged/vulnerable groups that constitute the stakeholders are provided relevant, timely and accessible information so that they have an opportunity to express their views and concerns about the sub-project and its impacts.

The SEP establishes a systematic approach to stakeholder engagement that will help Çankırı Municipality to identify all stakeholders and how they will be affected by the sub-project and ensure that the sub-project is implemented in a participatory and community-friendly manner through building and maintaining a continuous constructive relationship with them, in particular with project-affected parties.

SEP also assesses the level of stakeholder interest and support for the sub-project and guides the relations of the Çankırı Municipality team with the stakeholders throughout the pre-construction, construction and operation process, enabling stakeholders' views to be taken into account in sub-project design and environmental and social performance.

SEP is designed to ensure that relevant sub-project information on environmental and social risks and impacts is disclosed to stakeholders in a timely, understandable, accessible and appropriate manner and format.

The sub-project is categorized as Moderate Risk Category as per ILBANK ESMS and World Bank's Environmental and Social Framework (WB ESF), 2018. One of the tasks under the scope of the subproject is the preparation of a Stakeholder Engagement Plan (SEP) in accordance with ILBANK ESMS, WB ESF, and the national legislation in force in Türkiye. This SEP is prepared to identify all stakeholders, inform them about the project and its potential environmental and social risks and impacts, and their interest in the sub-project and to establish an effective communication with stakeholders and to define procedures and principles to improve engagement. This Plan aims to create long-term relations between the sub-project and local communities based on mutual trust and transparency. In addition, it is aimed to reduce the negative effects that may arise from the project and increase the positive effects. By implementation of this SEP, stakeholders will be able to access to the information about the sub-project, its investments, installation works and operation activities in a timely manner. This plan includes the legal framework, process of identifying stakeholders, explaining the stakeholder engagement program (comprising purpose and timing, proposed strategy for information disclosure, proposed strategy for consultation, future engagement activities, grievance mechanism covering receiving and closing grievances, taking necessary actions

¹ https://www.ilbank.gov.tr/sayfa/ilbank-environmental-and-social-policy

and management of grievances). In addition, specific engagement and disclosure activities targeting vulnerable/disadvantaged groups/individuals identified under the SEP have been defined

In order to obtain information about the current socio-economic structure of the neighborhood in the subject area studies, as well as to determine the level of information about the sub-project, opinions and concerns about the sub-project, a sub-project site visit was organized by CA Engineering officer on 01.02.2025. Finally, a Grievance Monitoring Table is presented at the end of this SEP and the tools of monitoring activities to be carried out to evaluate the performance and effectiveness of the sub-project are suggested.

1. INTRODUCTION/PROJECT DESCRIPTION

1.1. Objectives of the subproject

The Public and Municipal Renewable Energy Project (PUMREP) (hereinafter the "Project") aims to support the Government of Türkiye to scale-up Renewable Energy (RE) use in the public sector by focusing on central government buildings and municipalities. The sub-project involves the establishment and operation of "Çankırı Municipality 999 kWe / 1.190 kWp Solar Power Plant, located within the borders of İnaç Neighborhood in the Central District of Çankırı Province The Project is financed by World Bank (WB) to support introducing RE technologies in municipalities. İller Bankası A.Ş. (ILBANK) acts as the Financial Intermediary (FI). The RE installations will be primarily used to offset the overall energy consumption from public facilities (i.e. administrative buildings, water supply and water treatment, public lighting, etc.) and thus reduce the municipalities' energy bills.

The potential environmental and social risks and impacts of the Project is provided in the Environmental and Social Management Plan (ESMP) which is available at [link]. The Project's environmental and social risk classification is determined as moderate.

This document is prepared in accordance with Environmental and Social Standard (ESS) 10 on Stakeholder Engagement and Information Disclosure, as part of the Environmental and Social Framework (ESF) Çankırı Municipality is responsible for stakeholder engagement activities and grievance resolution, ensuring that the subproject is carried out in an inclusive and participatory manner.

1.1. Components of the subproject

The sub-project includes the installation of "999 kWe / 1,190 kWp Solar Power Plant" in the lot 12 of block 170. A 140-meter underground energy transmission line (ETL) will be constructed to connect the solar power plants to the existing transformer used by SPP established in the parcel numbered 170 of block 8 of Çankırı Municipality. The ETL route will pass through parcels 170/9 and 170/8 and will be connected to the transformer located in parcel 170/8. In addition, the existing stabilized road will be used as the sub-project access road within the scope of the sub-project. No new road will be constructed.

1.2. Subproject Location

The sub-project covers the establishment and operation of "999 kWe / 1,190 kWp Solar Power Plant" by Çankırı Municipality on lot 12 of block 170 located within the borders of İnaç Neighborhood, Central District of Çankırı Province. The ETL route will pass through lots 8 and 9 of block 170 and will be connected to the existing SPP transformer. Lot 12 of block 170, where the sub-project will be established, and lot 9 of block 170, where the ETL will pass, belong to the Ministry of Treasury and Finance and the allocation process is completed by Çankırı Municipality. There is no agricultural or animal husbandry activity area or commercial enterprise on the land. It has not been used as a commercial enterprise by the municipality or 3rd parties before. There is no area around the SPP land where agricultural and animal husbandry activities are carried out.

Table 1. Location	of Sub-	project and	ETL
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Province	Distirct	Neighborhood	Project Component	Block	Lot
Çankırı	Central	İnaç	Solar Power Plant (SPP)	170	12
Çankırı	Central	İnaç	ETL	170	8 and 9

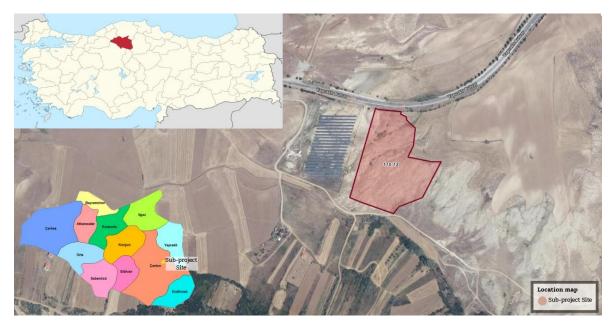


Figure 1. Location of Sub-proje

1.3. Area of Influence

The Area of Influence (AoI) for the sub-project is determined based on the anticipated environmental and social impacts during the construction and operationphases of the project, such as local ecosystems, nearby communities, and critical infrastructure.

The sub-project is located in the İnaç Neighborhood. The site is approximately 750 meters away from the neighborhood. The transportation route passes through the town and there is a school on the route. There are no structures providing emergency access services such as health or fire departments on the route. The precautions regarding this issue are also included in the ESMP. Considering the precautions specified in the ESMP, no traffic impact is expected during transportation to the site and equipment transport. However, any potential temporary disruptions should still be closely monitored, and appropriate mitigation measures should be put in place as needed.

Within the scope of sub-project activities, the impact area was determined as a result of interviews with local people and mukhtars during the site visit on 01.02.2025, based on components such as dust emissions, environmental noise, provision of local employment, local people's opinions about the sub-project, etc. and considering the locations of vulnerable and disadvantaged groups.

According to the construction phase dust emissions and environmental noise calculations explained in detail in the ESMP report, the noise levels that will occur at the sub-project site are dampened after a distance of 50 m and remain below the 65 dBA noise level limit value specified in Table 1 of Annex II of the "Environmental Noise Control Regulation" published in the Official Gazette dated 30.11.2022 and numbered 32029. The sub-project area of influence is shared in Figure 1.

Since the dust emission that will occur as a result of the calculations made under controlled conditions for the construction phase remained below the 1.0 kg/hour value given in Annex 2 of the Regulation on Control of Industrial Air Pollution, which was published in the Official Gazette dated 03.07.2009 and numbered 27277 and entered into force, there was no need to conduct air quality modeling studies.

Therefore, the noise impacts of the subproject are not expected to reach a significant level beyond 50 meters, and the traffic impacts are anticipated to remain within the boundaries of İnaç Neighborhood, without extending beyond the neighborhood. The Area of Influence has been determined taking into account these two factors.

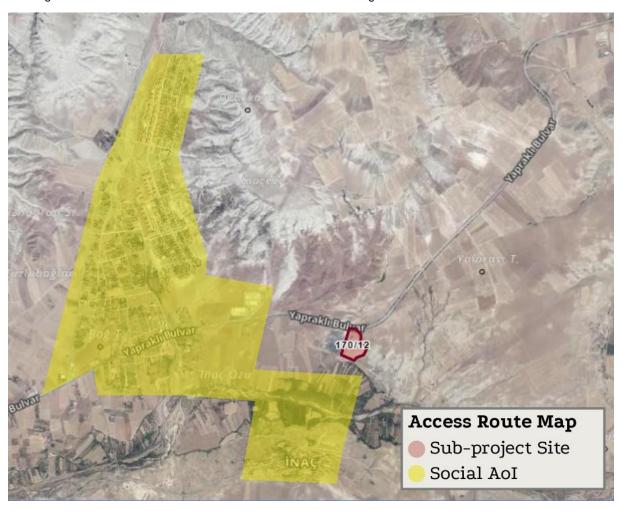


Figure 2. Sub-project Area of Influence

2. OBJECTIVE/ DESCRIPTION OF SEP

The overall objective of this SEP is to define a program for stakeholder engagement, including public information disclosure and consultation throughout the entire sub-project cycle. The SEP outlines how the Çankırı Municipality PIU (Project Implementation Unit) will communicate with stakeholders and includes a mechanism by which people can raise concerns, provide feedback, or make complaints aboutsubproject activities or related issues. The SEP specifically emphasizes methods to engage vulnerable groups at risk of being excluded from the subproject benefits.

As an important tool in the management of the environmental and social impacts of the sub-project, SEP increases awareness of the sub-project, identifies stakeholders' views, ensures that their opinions and concerns are taken into consideration, and increases trust in the sub-project processes. This SEP) aims to support Çankırı Municipality in identifying its stakeholders and fostering constructive relationships, particularly with those affected by the sub-project.

SEP promotes effective and inclusive engagement with affected parties throughout the subproject lifecycle, addressing potentially impactful issues. It ensures that information on environmental and social risks and impacts are disclosed in a timely, understandable, and accessible manner. Additionally, the SEP provides affected parties with inclusive tools to voice concerns and grievances, enabling Çankırı Municipality to respond and manage these effectively. By creating a transparent and respectful environment, the SEP encourages the inclusion of diverse cultural norms and engagement capacities, fostering fair and open dialogue to address stakeholder concerns engagement"

SEP has been developed to comply with both national legal requirements and World Bank's Environmental and Social Standard 10 (ESS10). This project-specific SEP is a public document that will be regularly updated based on ongoing discussions and engagement with stakeholders, reflecting their views and input throughout the subproject.

3. STAKEHOLDER IDENTIFICATION AND ANALYSIS

In the stakeholder identification process, the potential impacts of the sub-project are assessed, and strategies for engaging stakeholders are developed, including the frequency and methods of communication. It is especially important to focus on identifying vulnerable or disadvantaged groups who may be more severely affected by the sub-project or face challenges in participating in the engagement process. Identifying stakeholders is an ongoing activity and will be continuously reviewed and updated as needed.

3.1. Methodology

To follow best practices in stakeholder engagement, the project will apply the following principles:

- Openness and Life-cycle Approach: Public consultations will be held throughout the entire subproject life cycle in an open and transparent way, ensuring that there is no outside influence, manipulation, or intimidation.
- Informed Participation and Feedback: Relevant information will be shared with all stakeholders in an accessible format. There will be opportunities for stakeholders to provide feedback, and their comments and concerns will be carefully analyzed and addressed.
- Inclusiveness and Sensitivity: The stakeholder identification process will focus on building strong, effective relationships and ensuring that all stakeholders are included in the consultation process. Everyone will have equal access to information. Engagement methods will be chosen based on the needs of the stakeholders, with particular attention to vulnerable groups such as women, the elderly, people with disabilities, displaced persons, migrant workers, and communities. Cultural sensitivities will also be carefully considered to ensure the participation of diverse ethnic groups.

Stakeholder identification follows an overall analysis of sub-project's scope, objectives, and potential impacts. Each stakeholder group is assessed for their interest and influence on the sub-project as well as for their potential exposure and vulnerability to sub-project impacts. The preliminary step is to designate the affected parties and other interested parties and analyze the level of influence and/or interest for each group.

The intensity of the impacts requires interaction in different ways in terms of engagement. During the mapping process of the stakeholders, the nature of the sub-project impacts are identified, and the methods and frequencies of the relations to be built with stakeholders are formulated. It is critical that particular efforts are given to identify disadvantaged and vulnerable stakeholders who may be differentially or disproportionately affected by the sub-project or who may have difficulty participating in the engagement and development processes. Stakeholder identification is also an ongoing process and will need to be regularly reviewed and updated.

To ensure a meaningful consultation process regarding the sub-project, it is crucial to identify relevant stakeholders. In this context, a site visit was conducted by the ÇA Engineering firm on Feb 1, 2025. During the site visit, meetings were held with Çankırı Municipality officials, and information about the sub-project sites was gathered through onsite inspections. In this regard, meetings were conducted with the mukhtar of İnaç neighborhood. Field visit visuals are given in Annex-E.

Discussions with the mukhtar included topics such as the demographic status of the neighborhoods, suggestions and concerns regarding the sub-project. Meetings also covered the socio-economic and demographic structures, as well as infrastructure services, of İnaç neighborhood. Additionally, individual consultations were held with seven residents of İnaç neighborhood to gather their opinions, suggestions, and concerns about the sub-project. During the field visit to the sub-project areas, it was determined that there were no official or unofficial users and that the lands were not used by the local people for agriculture, animal husbandry and grazing activities. All data specified in the report were processed based on the mukhtar interviews conducted during the field visit and the information received from the local people

After determining the impacts of the sub-project, the first step of the stakeholder engagement process will be to determine the stakeholders of the sub-project. While determining the stakeholders, Çankırı Municipality will also determine the needs and expectations for engagement, including the priorities and goals related to the sub-project.

Stakeholders will be defined as follows in accordance with ESS10:

- Project affected parties (PAPs),
- Other interested parties(OIPs),
- Vulnerable and disadvantaged.

3.2. Project Affected Parties

The term "project-affected parties" refers to individuals or groups who are likely to be affected by the sub-project due to direct impacts or potential risks on their physical environment, health, safety, cultural practices.

The key PAP'swho will be cooperated and consulted about and during the sub-project, including individuals, groups and communities are:

- Residents of Inac Neighborhood (209 people) Workers to be employed for the construction activities
- · Local businesses in the process of supplying materials and equipment

3.3. Other Interested Parties

Other interested parties include individuals, groups and others who may have an interest in the sub-project because of their location, proximity to natural or other resources, or the sector or parties involved in the sub-project. This may include local government officials, community leaders, media and civil society organizations, particularly those working in or with affected communities.

Maintaining regular relationships with media stakeholders is sufficient to provide regular information at local and national level in Çankırı Province. In all cases, the media plays an important role in informing the public and building public perception of the sub-project. Detailed information on other Interested Parties is provided in Table 3.

3.4. Disadvantaged/ vulnerable individuals or groups

Disadvantaged/Vulnerable individuals or groups are persons who may be disproportionately impacted or further disadvantaged by the project(s) compared with any other groups due to their vulnerable status, and that may require special engagement efforts to ensure their equal representation in the consultation and decision-making process associated with the project.

However, vulnerable and disadvantaged groups residing in İnaç Neighborhood, where the sub-project activities will be carried out, may be adversely affected due to their limited ability to express concerns, understand the interests of the sub-project, or access and comprehend project-related information.

Details of Vulnerable and Disadvantage Groups according to the information obtained from the mukhtar of İnaç Neighborhood, the closest settlement to the sub-project site, are given in Table 2.

Table 2.İnaç Neighborhood vulnerable and disadvantage groups

Vulnerable and Disadvantage Groups	Number of People
Households with family members who are physically and/or mentally disabled	6
Chronic diseases	22
Surviving on social assistance from the state, associations or individuals	3
Over 70 years of age and living alone	12

Female-headed households	13
Total Vulnerable and Disadvantage Groups	56

Source: Mukhtar Meetings, 2025.

According to the interviews conducted with mukhtar of İnaç neighborhood on 01.02.2025 during the consultations carried out within the scope of SEP and the information received from the municipality staff, there are no refugee residing in the sub-project area. Lack of access to the transportation budget due to unemployment or poverty, difficulty in accessing activities due to physical disability will cause difficulties in reaching vulnerable/disadvantaged individuals/groups in terms of engagement in consultation activities and events. Within the sub-project impact area, there is no structure. Additionally, the nearest occupied houses are located approximately 75 and 166 meters from the sub-project site. However, programs will be developed to facilitate the engagement of the disadvantaged/disadvantaged groups/individuals in consultations. In the event of any employment opportunity for the unemployed within the scope of the sub-project, an announcement will be made to the muhtars' offices and local people will be prioritized in recruitment. There is no language spoken in the region other than Turkish. According to the information received, there are approximately 98 female in İnaç neighborhood. Therefore, the female population in Inac neighborhood, which is affected by the sub-project, constitutes 43% of the total population. The literacy rate of women in the region is very low. Therefore, it is difficult for women to participate in stakeholder engagement activities. In addition, the presence of women in the public sphere in the region is limited. In order to inform them about stakeholder engagement activities, verbal information will be provided to women parent groups in Quran courses and primary and secondary schools in the neighborhood.

Programs will be developed so that the vulnerable and disadvantage groups, whose details are provided in Table 2 do not have difficulties in participating in the consultation activities and events. A shuttle service will be provided to ensure that the said group participates in the consultation meetings. They will be picked up from their homes and returned to their homes upon completion of the event.

How each stakeholder group will be affected by the project and their interest in the project; the area of influence and the nature and quantity of the impacts that may arise were determined. The stakeholders determined as a result of the interviews with the mukhtar of İnaç neighborhood and local people, interviews with non-governmental organizations, public institutions and organizations and the information obtained from Çankırı Municipality are given in Table 3.

Table 3. Influence/Interest Table for Stakeholder Prioritizatio

Stakeho	older Group		Level of Interest	Level of Influence
Stakeholder	Project Affected Parties	 Communities likely to be affected by the construction works in the scope of component (İnaç Neighborhood) Workers to be employed for the construction activities 	High	High
		Public Institutions Ministry of Environment, Urbanization and Climate Change (MoEUCC)		
	Other Interested Parties	 General Directorate of EIA, Permit and Inspection General Directorate of Environmental Management General Directorate of Infrastructure and Urban Transformation General Directorate of Spatial Planning General Directorate of Protection of Natural Assets Ministry of Labor and Social Security 	High	Low
		 General Directorate of Labor General Directorate of Occupational Health and Safety Çankırı Governorship 		
		Social Security Institution Provincial Directorate		

		 Provincial Directorate of Environment, Urbanization and Climate Change 		
	Çankırı Provincial Directorate of Civil Society Relations Centre District Governorship			
		Çankırı Environment, City and Culture Presidency		
		NGOs		
		Cankiri Civil Society Association		
		Local Press		
		Bizim Çankiri Newspaper		
		 Çankiri'da Yeni Gün Newspaper 		
		 Doğruyol Newspaper 		
		 Karatekin Newspaper 		
		National Press		
		Anadolu Agency		
		Demirören News Agency		
		University		
		Çankırı Karatekin University		
		56 people living in İnaç Neighborhood		
Vulnerable	e and	 Households with family members who are physically and/or mentally disabled 		
Disadvantaged or groups		Chronic discosos	Moderate	High
Diodevani	agod or groups	 Surviving on social assistance from the state, associations or individuals 		
		Over 70 years of age and living alone		
		Female-headed households		

4. STAKEHOLDER ENGAGEMENT PROGRAM

The main objectives of the stakeholder engagement programme and the planned timetable for the various stakeholder engagement activities are to define at what stages and at what intervals these activities will be carried out throughout the life of the sub-project. Information is provided on how the public will be made aware of future opportunities to review information and provide their views, if decisions about public meetings, locations and timing of meetings have not yet been made.

4.1. Summary of stakeholder engagement done during subproject preparation

In order to inform the public about the sub-project, a field visit was carried out on 01.02.2025 to engage with the local community, gather their opinions and suggestions, and provide detailed information about the project. As part of this process, an interview was conducted the with İnaç neighborhood mukhtar and Çankırı Municipality officials about the usage status of the sub-project site and the disadvantaged groups living in the region. Within the scope of the interviews;

It was determined that the sub-project site was not currently used by the local people for any purpose, and that there were no refugees or child-headed people living in İnaç neighborhood, the closest settlement to the sub-project site.

The mukhtar, local authorities and local residents were questioned about the existence of cultural heritage. No tangible or intangible cultural heritage assets were identified in the sub-project site and within the influence area.

In addition, within the scope of the Stakeholder Engagement Plan, consultation meetings were held with Çankırı neighborhood residents (4 people) and the association president by CA Engineering authority on 01.02.2025. In order to obtain general information about the socio-economic situation of İnaç neighborhood and to learn about their knowledge levels about the sub-project, the mukhtar of a "Community Level Survey" form was filled out by the consultant company as a result of interviews with the mukhtar of İnaç neighborhood.

During consultations with the local community, it was observed that they were aware of the potential environmental and social risks associated with the existing SPP but did not have any concerns. They expressed their support for the new SPP and emphasized the importance of utilizing renewable energy sources for the development of the region and the country. Information was provided about the Çankırı Municipality grievance mechanism, which they can use to share any opinions or complaints during both the construction and operation phases of the sub-project. Overall, the consultations indicated that the local community is well-informed about the sub-project activities, potential environmental and social risks, and the available grievance mechanisms.

As part of the stakeholder engagement efforts for the Çankırı Municipality Solar Power Plant Project, a Public Consultation Meeting was held with the participation of local residents, municipal representatives, and other relevant stakeholders on 26.09.2025. The purpose of the meeting was to inform the community about the sub-project, provide a platform for discussion, and collect feedback regarding potential environmental and social impacts.

Prior to the meeting, announcements were made through local channels such as neighborhood mukhtar and municipal communication tools to ensure broad community awareness and encourage participation. A total of 20 people attended the meeting, including mukhtar of İnaç neighborhood and 19 local residents, representing the primary stakeholders in the sub-project area.

During the session, detailed information was shared on the location of the project site (neighborhood, block, and parcel), the scope of the solar power plant, its technical components, installed capacity, anticipated energy generation, and the expected contribution to carbon emission reduction. The use of municipal lands and compliance with legislative obligations were also explained.

Potential environmental and social impacts—particularly during the construction phase, such as dust, noise, and increased traffic—were discussed in detail. Participants were informed about the environmental and social mitigation measures outlined in the Environmental and Social Management Plan (ESMP), and the available grievance mechanism throughout the project lifecycle was introduced.

During the session, participants raised questions about the project's benefits to local communities and whether local jobs would be created. These questions were addressed in detail by project representatives, who emphasized that all feedback received would be considered during project implementation.

Overall, the consultation contributed to strengthening community awareness, promoting transparency, and demonstrated the municipality's commitment to ongoing stakeholder engagement. A copy of the meeting minutes, the signed participant list, and photographic documentation are provided in Annex-F.

4.2. Summary of sub-project stakeholder needs and methods, tools, and techniques for stakeholder engagement

Identifying and managing stakeholder needs accurately in sub-project is critically important. Key stakeholder needs include regular updates about the sub-project, stakeholders in decision-making processes, direct or indirect benefits from the sub-project, and an effective communication mechanism. Tools such as surveys, workshops, and one-on-one interviews will be effectively utilized in information-sharing and engagement processes. Additionally, regular reporting, dashboards, and online communication tools will ensure transparent updates about sub-project progress. Community meetings and feedback mechanisms will help build trust in the sub-project while providing a better understanding of stakeholders' needs and expectations. Through these methods, stakeholder engagement in sub-project will be strengthened, making the projects more inclusive, sustainable, and effectively managed.

Stakeholders have been identified within the scope of the sub-project and consultations or key information meetings have been held with these stakeholders. Stakeholders identified in the region have been informed about the location, components and content of the sub-project.

This plan shows the nature and level of stakeholder interest in the project, how the engagement will be conducted, the frequency of engagement and the responsible unit of Çankırı Municipality, and the following matrix provides a tabular version of this program (See Table 4).

The responsible party/person should be determined by the representatives of Çankırı Municipality. The SEP will be implemented at the sub-project level. Consultation forms and full meeting minutes of those who participated in the consultations will be recorded, but will not be made publicly available as an annex to the SEP. When the SEP is disclosed, relevant data containing personal data will be blurred, taking into account the Personal Data Protection Law.

All supporting documentation for stakeholder activities (newspaper notices, attendee list, full meeting minutes (as an annex), sample brochure) will be included in the SEP.

The Minutes of Public Consultation Meeting (MoM) meetings to be held within the scope of the sub-project will be held face to face. A shuttle service will be provided to ensure the participation of vulnerable groups, and online participation will be provided for groups that still cannot participate.

In the participation of women in consultation activities, meetings will be held under conditions that take cultural sensitivities into account. In addition, meetings will be planned at appropriate times (e.g. evenings or weekends) depending on their age and workload.

4.3. Stakeholder engagement plan

The main objectives of the stakeholder engagement program are to provide early information, explanation and consultation on various sub-project documents and activities in order to establish a dialogue with project stakeholders from planning to implementation and operation.

Çankırı Municipality will ensure that the sub-project is communicated to all stakeholders and that meaningful engagement and consultation activities are carried out. Consultation activities are designed with some basic guiding principles, including the following:

 Consultations should be widely advertised, especially among stakeholders, preferably one week before any meeting or engagement.

- A non-technical briefing should be provided prior to any event to ensure that people are informed about the assessment and results prior to the planned meetings.
- The location and timing of meetings should be designed to maximize stakeholder engagement and compliance.
- The information provided should be clear, non-technical and in all appropriate local languages where necessary.
- Engagement should be facilitated so that stakeholders can voice their views and concerns.
- Any issues that arise should be addressed in the meetings or at a later time.

The following information should be included when documenting the stakeholder engagement activities to be carried out within the scope of the sub-project:

- Date(s) and location(s) of the consultation(s) and related notification(s) (newspaper advertisements, screenshots of social media announcements, etc.)
- Participant details (as per the Personal Data Protection Law),
- Meeting schedule/program (as well as information on what was presented and by whom),
- Summary meeting minutes (comments, questions and responses from presenters),

Review of comments, agreed actions, issues requiring follow-up actions and activities, including clarification of how stakeholders were informed about decisions taken.

Çankırı Municipality will make the subproject E&S documents available in both Turkish and English on its website². These documents can also be accessed at the Çankırı Municipality. Furthermore, subproject posters and information on the grievance mechanism will be displayed at local points, including the Mukhtar's Office in İnaç Neighborhood. Stakeholder consultations will be conducted to review the draft E&S documents before they are finalized and disclosed. This process ensures that stakeholders insights and concerns are valued and integrated, fostering a more effective and inclusive outcome.

The proposed Stakeholder Engagement Schedule is provided in Table 4.

² https://cankiri.bel.tr/

Table 4. Stakeholder Engagement Plan

Project Stage	Estimated Date/Time	Topic of Consultation/ Message	Method Used	Target Stakeholders	Responsibi lities
Project Stage Pre-construction	Period 01.02.2025	Information Statement General information about the purpose, stages, sub roject and E&S impacts/risks Purpose, start date, duration and nature of land preparation, construction and operation activities Implementation of mitigation measures related to relevant social and environmental impacts/risks Grievance Mechanism Information (ESMP and SEP) on Çankırı Municipality website for review	Public Consultation Meeting Face to face meetings Çankırı Municipality website Social Media Notice Boards Booklets etc. Posters to be hung in work areas, mukhtar's office etc.	Resident of İnaç neighborhood, Local communities, Local government, Local business	Supervision Consultant, Çankırı Municipality, E&S Consultant, Construction Company, Sub-project Contractors
		Employment and Supply Strategies Hiring employees Staff training Purchasing materials and services Grievance Mechanism	Public Consultation Meeting Çankırı Municipality website Social Media Notice Boards Booklets etc. Posters to be hung in Mukhtar'setc.	Local businesses, All local communities and association president	
		Social progress, economic and social development and environmental protection • Mitigation measures against potential • environmental and social impacts/risks • Grievance Mechanism • Sustainability • Social responsibility sub-projects, implementation principles	Meetings (with NGO representatives and members) Çankırı Municipality web site	NGOs	
		Management of environmental and social risks of the sub-project	Meetings with the Mukhtar Brochures	All local communities and association president	

Project Stage	Estimated Date/Time Period	Topic of Consultation/ Message	Method Used	Target Stakeholders	Responsibi lities
		Information about:	Announcements on the Çankırı Municipality Website		
		Employment and other interests of vulnerable/disadvantaged individuals/groups Information about: Employment of disabled employees General information about the subproject, environmental and social impacts, mitigation measures, monitoring activities of the sub-project Special measures for vulnerable/disadvantaged individuals/groups	Focus group meetings (with disabled individuals and their representatives, accompanied by a relevant expert depending on the disability group)		
Construction	Monitoring targer carried out Monitoring targer regular reporting to stakeholders Social progress, eccelevelopment and exprotection Mitigation meas environmental aximpacts/risks Grievance Mecheles	carried out Monitoring targets and activities and regular reporting of monitoring results	Public ConsultationMeeting Çankırı Municipality website Social Media Notice Boards Booklets etc. Posters to be hung in work areas etc.	Resident of İnaç Neighborhood, Local communities, Local government, Local business	Supervision Consultant, Çankırı Municipality, E&S Consultant, Construction Company, Sub-project Contractors
		Mitigation measures against potential environmental and social impacts/risks Grievance Mechanism	Meetings (with NGO representatives and members) Çankırı Municipality website	NGOs	
		Traffic and Transportation Management Road safety awareness, including safe passage through bypasses and connecting roads Types, number and frequency of vehicles to be used during construction	Face-to-face meetings, Depending on the demands of the stakeholder group, Posters to be hung in work areas, etc., Çankırı Municipality website	All communities living in the Neighborhood Vulnerable/disadvantaged individuals/groups	

Project Stage	Estimated Date/Time Period	Topic of Consultation/ Message	Method Used	Target Stakeholders	Responsibi lities
		Collaboration with local communities and responsible authorities to improve signage, visibility and overall road safety, especially along roads near schools or other places where children are present, Planning and timing of construction activities on roads, Regarding training on traffic and pedestrian safety cooperating with local communities (e.g. school education campaigns) Traffic measures and sub-project road use sharing with association president Grievance Mechanism			
Operation In case of demand or significant change	03.12.2025	Information Statement Monitoring targets and activities to be carried out Monitoring targets and activities and regular reporting of monitoring results to stakeholders General information about the subproject, environmental and social impacts, mitigation measures, monitoring activities of the sub-project Grievance Mechanism	Face to face meeting	Resident of İnaç Neighborhood	Çankırı Municipality

4.4. Reporting back to stakeholders

Stakeholder engagement is a continuous process that begins before the development of the SEP and will continue throughout the life of the sub-project. Çankırı Municipality will actively communicate with the identified stakeholders throughout the life of the sub-project. In particular, Çankırı Municipality will solicit feedback from stakeholders on the E&S performance of the subproject and the implementation of the identified mitigation measures and the Grievance Mechanism. In the event of significant changes in the subproject that lead to risks and impacts that will particularly affect the parties affected by the subproject, Çankırı Municipality will provide information on these risks and impacts and consult with the parties affected by the sub-project on how to mitigate these risks and impacts.

Different information methods and tools can be used to increase the level of information for each of the targeted stakeholder groups. In particular, for public engagement meetings, the meeting place(s), time and date will be set and this information will be announced to the public at least ten (10) days before the meeting, ensuring that all community members are informed about the meetingto be held.

Below is the minimum requirements for the content of the Minutes to be prepared after each stakeholder engagement activities and meetings:

- Location of consultation(s)/event,
- Date(s) of consultation(s)/event,
- Details on attendees (as appropriate),
- Meeting/Event Program/Schedule: What is to be presented and by whom,
- Meeting Minutes (Comments, Questions and Response by Presenters and Photos from the meeting), and
- Agreed actions.

The PMU will take special measures to ensure that vulnerable and disadvantaged individuals/groups have equal opportunities to access information, provide feedback or voice their grievances.,

In addition, the timing of these meetings for stakeholders who are working will be arranged in a way that they can also participate in the consultation events or alternative solutions will be produced for them. The following additional support or resources will be provided for these people to participate in stakeholder engagement activities. The following measures should be taken at this point:

- Providing written materials related to sub-project information in larger fonts and Braille,
- Selecting accessible venues for consultation events and/or providing transportation for people in remote areas (e.g. villages),
- Organizing small events or meetings for vulnerable/disadvantaged people depending on their sensitivity (e.g. a small meeting with hearing impaired individuals accompanied by a sign language expert),
- Organizing events/meetings or consultation processes with vulnerable/disadvantaged individuals/groups
 in cooperation with relevant NGOs (if any) (e.g. organizing a meeting/event for the physically disabled with
 the help of the Solidarity Association for the Physically Disabled),
- The timing of the consultation events should be arranged in a way that working stakeholders can participate.

For those who are unable to attend despite the scheduled time, brochures, an active web page, social media, face-to-face individual meetings, etc. can be organized.

Throughout all stages of the sub-project, comments collected through the website, grievance mechanism, and all stakeholder engagement activities such as public and/or individual meetings will be subject to evaluation and review by the relevant responsible personnel such as the GM Contact Person (GMCP) and the Public Relations Assistant to be assigned by the Project Management Unit (PMU).

The contractor and Çankırı Municipality officials will be in regular contact. Face-to-face meetings will be held when necessary, and the contractor and Çankırı Municipality will meet periodically (monthly).

Depending on their content, comments will be evaluated and reviewed both within the PMU and by the relevant responsible personnel of the contractor(s).

If the request or comment cannot be met with the solution method proposed by the commenter or requester to resolve the grievance, alternative solutions will be sought (see Section 6 for more details). A decision will be made as a result of the evaluations and if the final decision cannot be met within a reasonable time frame, it will be communicated to the stakeholder(s) who made the comment or request, together with the justifications and the timeline of actions related to the comment/request. If the comment is not anonymous, the final decision will be communicated to the stakeholder(s) through the communication channel(s) preferred by the stakeholder(s). In addition, a Grievance Close Out Form (see Annex-B) should be filled in and signed by the stakeholder(s).

Stakeholders will be informed as the sub-project develops, including reporting on the environmental and social performance of the sub-project, implementation of the SEP and the grievance mechanism.

During the construction phase, voice announcements will be made by Çankırı Municipality and/or Contractors two (2) days in advance for road restrictions and other infrastructure service limitations. Environmental and social performance indicators will be shared with stakeholders monthly via Çankırı Municipality's website³.

The commencement and completion of the construction activities of the sub-project, changes in the sub-project design and important stages such as commissioning will be communicated to stakeholders through local media channels as much as possible.

According to the Environmental and Social Management Framework prepared for Çankırı Municipality, after the finalization of the ESMP, a consultation meeting is required to be held with the all stakeholders determined during the stakeholder identification .

³ https://cankiri.bel.tr/

5. RESOURCES AND RESPONSIBILITIES FOR IMPLEMENTING STAKEHOLDER ENGAGEMENT ACTIVITIES

5.1. Project Implementation Unit (PIU)

PIU will be established within Çankırı Municipality and will consist of Çankırı Municipality personnel. The duties and responsibilities of PIU are explained in Table 5.

A sufficient budget will be allocated for communication and grievance resolution mechanism to be established with stakeholders. The budget is included in the project budget.

5.2. Resources

Çankırı Municipality is ultimately responsible for the environmental and social performance of the entire sub-project, including the performance of its own contractors and other contractors. A Project ImplementationUnit (PIU) will be established to carry out operational and administrative tasks. The PIU staff will be Çankırı Municipality's own staff.

The PIU will be primarily responsible for coordinating stakeholder engagement activities. The collection of grievances, questions and feedback will be the direct responsibility of the PIU's GM contact (GMCP) and the Contractors' E&S Specialist.

The resources to be provided by Çankırı Municipality are as follows:

- A sup-project-specific area on the Çankırı Municipality's official website,
- An electronic database for grievances,
- Stakeholder engagement records,
- Printed documents (guides, brochures, posters, etc.) to be used in accordance with the SEP requirements.

5.3. Management functions and responsibilities

Çankırı Municipality/PIU will be the main party responsible for the implementation of the SEP and coordination with contractors, implementation, monitoring and reporting. Detailed roles and responsibilities regarding the stakeholder engagement of the sub-project are provided in Table 5.

Table 5. Roles and Responsibilities

Responsible Entity	Roles and Responsibilities	
PIU of Çankırı Municipality	 Planning and implementation of the SEP; Leading stakeholder engagement activities in close collaboration with the ILBANK PMU; Management and resolution of grievances; Consultation on specific SEP activities; Announcing the important construction activities (such as road closures and service interruptions); Reporting on implementation of SEP activities to ILBANK PMU; Executing defined grievance mechanism in the SEP properly and informing ILBANK PMU about the overall implementation status. 	
E&S Consultant	E&S Consultant is responsible for preparing the Environmental and Social Assessment Study Reports, i.e. ESMP and SEP, for the approval of ILBANK	

Responsible Entity	Roles and Responsibilities		
	 Taking a part in organizing the ESMP introduction meeting to be held for the public and NGOs as part of the Sub-project; and Finalizing the reports as per the concerns/opinions of the stakeholders. 		
Supervision Consultant	 Review the SEP document to redefine the stakeholders directly or indirectly affected and/or interested in the sub-Project and to follow up the implementation of the methods, instruments, timing and participation levels identified in the SEP, Interviews Çankırı Municipality PIU and others involved in the stakeholder engagement process to review progress and identify critical issues, Consults with affected households and community leaders through key informant interviews to identify their feedback on stakeholder engagement performance of the Project, Interacts with various stakeholders to get their views on SEP implementation, Controls whether the necessary trainings are given to the personnel who will work during the construction phase, Reviews grievance records to identify significant non-compliances or recurring issues with stakeholder engagement and other project activities and to reveal actions, Monitors and reports on progress made in relation to the commitments defined in 		
	SEP.		
Contractor	 Implements and develops Contractor's social policy, Provides necessary resources for proper remedial actions, Follows up of the complaints and informs CLO about the solution process, Consults with the project affected communities about grievance mechanism, entitlements, construction works and schedule, community safety, compensation of economic losses as needed in coordination with CLO and Social Expert of PIU, Keeps records of complaints and participation activities when necessary and forward them to CLO and Social Expert of PIU, Reports grievances to GM Team, Submits monthly Environmental and Social Monitoring Reports (ESMRs) to Çankırı Municipality (CLO related parts). The construction contractor should develop monthly ESMRs and submits to Municipality through the Supervision Consultant 		

6. GRIEVANCE MECHANISM

The purpose of the Grievance Mechanism (GM) is to assist to resolve complaints and grievances in a timely, effective, and efficient manner that satisfies all parties involved. The purpose of the public grievance mechanism and the workers grievance mechanism is to provide access to a grievance resolution procedure for Subproject affected people, including communities and Subproject workers. Managing, preventing, minimizing and effectively addressing grievances are an integral part of a sound stakeholder engagement strategy. Engagement also helps to anticipate and review community concerns and prevent them from turning into grievances. Therefore, according to the WB, the following Grievance Mechanism (GM) will be implemented by Çankırı Municipality/PIU throughout the life of the sub-project, including pre-construction, construction and operation phases. In the GM, comments/grievances will be received in Turkish, since everyone in the developed settlements speaks Turkish, there will be no need to use another language. The grievance channels used in applications will be published in Turkish. GM forms and consultation records will be kept in Turkish.

6.1. Grievance Mechanism at National Level

ILBANK established a transparent and comprehensive Grievance Mechanism (GM) in September 2021 to receive, assess and resolve grievances related to each international project it finances and will be in place throughout the life cycle of this subproject. Stakeholders may, if they wish, submit their comments, suggestions and grievances to ILBANK through the following means of communication:

Website: https://www.ilbank.gov.tr/form/bilgiedinmeuluslararasi

E-mail: bilguidb@ibank.gov.tr ve etikuidb@ilbank.gov.tr

Phone Number: +90 312-508 79 79

Address: ILBANK International Relations Department, Emniyet Mahallesi, Hipodrom Caddesi, No:9/21, Yenimahalle/ANKARA

Presidential Communication Center: The Presidential Communication Center (CIMER) provides a centralized grievance system for Turkish citizens, legal entities and foreigners. The Presidential Communication Center (CIMER) will serve as an alternative and well-known channel through which sub-project stakeholders can directly communicate their grievances and feedback regarding the sub-project to government officials.

www.cimer.gov.tr

• Call Centre (hotline): 150

• Phone number: +90 312 525 55 55

Fax number: +90 0312 473 64 94

Address for Official Letter/Petition: Republic of Türkiye, Directorate of Communications Kızılırmak
 Neighborhood. Mevlana Boulevard No:144 Cankaya/ANKARA

Mail addressed to Republic of Türkiye, Directorate of Communications

Individual applications at the community relations desks at governorates, ministries and district governorates.

Foreigners Communication Center (YIMER) will be available to Project stakeholders as an alternative and well-known channel for conveying their Project-related grievances and feedback directly to state authorities.

www.yimer.gov.tr

• Call Centre (hotline): 157

Phone number: +90 312 515 11 22

Fax number: +90 0312 920 06 09

 Address for Official Letter/Petition: Republic of Türkiye, Directorate General of Immigration Management Camlıca Neighbourhood No: 4 Yenimahalle/ANKARA

Mail addressed to Republic of Türkiye, Directorate General of Immigration Management

Individual application to the General Directorate of Migration Management of the Republic of Türkiye

6.2. Sub-Project Level Grievance Mechanism

As part of the stakeholder engagement, information and consultation process, stakeholders should be informed about project level grievance mechanism The purpose of the grievance mechanism is to provide channels free from manipulation, coercion and intimidation through which local community members can submit their demands, concerns and complaints regarding the sub-project and its impacts. Responding to and resolving complaints in a timely, proactive, impartial, effective and efficient manner is essential according to international standards and requirements regarding stakeholder engagement. In particular, it provides a transparent and reliable process for fair and sustainable results. In this way, mutual trust and cooperation can be developed between the sub-project stakeholders and Çankırı Municipality through corrective actions. The main components of a successful grievance mechanism include the principles of anonymity, confidentiality and transparency.

Çankırı Municipality website includes a communication page, which is the mechanism where grievances/requests regarding Çankırı Municipality activities are submitted and the resolution process is followed (see 3). In addition, many sections of the homepage of Çankırı Municipality website include information about social media accounts and telephone numbers (such as the Alo 153/444 03 18 line) to which grievances can be submitted.

- Çankırı Municipality's Website: hilalmasa@cankiri.bel.tr
- Çankırı Municipality's Call Centre (hotline): ALO 153/ 444 03 18
- Çankırı Municipality's Address: Cumhuriyet Mah. Atatürk Bulvarı No: 15 ÇANKIRI



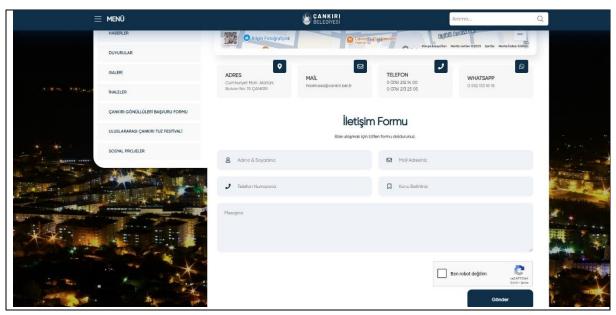


Figure 3. Çankırı Municipality Website

The grievances, requests, suggestions and opinions of the public will be recorded through the GM contact person (GMCP) to be assigned by Çankırı Municipality. All grievances are examined to be classified according to whether they are real or not and whether they are related to sub-project activities. If a grievance is deemed unsuitable for investigation because it is not genuine or not related to sub-project activities, the complainant will be provided with an explanation as to why the grievance could not be followed up. Grievances received within Çankırı Municipality are evaluated and forwarded to the relevant units. Appropriate grievances are responded to according to the sub-projects social and environmental requirements defined in the ESMP and SEP.

All grievances received through direct phone calls, e-mails, face-to-face meetings/communications and the Website are recorded and after the recording process, will contact the complainant to explain the sub-project response process and the resolution of the grievance within ten (10) business days. The development of the solution may require consultation with the relevant person(s). The requester will be informed about the methodology followed. Each request must be evaluated with the utmost care, diligence, fairness and impartiality. The proposed solutions are communicated to the complainant with a second notification. If the proposed solution is accepted by the complainant, Çankırı Municipality PIU will handle the grievance within 15 business days and take corrective measures to resolve the grievance. Grievance registration forms will be sent to the relevant GM Team member (Social Expert of the PMU Team or E&S Expert of the Contractor) on the same day (if possible, as soon as the grievance is received). A notification should be sent to the complainant by GMCP within two (2) business days of the receipt of the grievance, indicating that the grievance has been received and evaluated. The PIU Team will also have access to the grievance record to be created within the scope of the sub-project and will be continuously updated by GMCP or PMU Social Expert. The Grievance Tracking Table will include the complainant/suggestor information, the date of receipt of the grievance/suggestion, the date and method of feedback to the complainant, the current status of the grievance (open, under review, closed, rejected) and the explanation of this current status (e.g. why it was rejected). It will include the closing/rejection and feedback dates. Grievances from contractors and subcontractors will be forwarded to GMCP by the Contractors' E&S Specialist and will be recorded by GMCP using the grievance registration forms. On the same day, the data will be entered into the Grievance Registry and Grievance Database and made accessible to the PMU Team. During this period, the relevant parties responsible for managing the grievance will be in constant communication with the complainant and all communication will be recorded in the GM system through the Consultation Forms (see Annex-D). The grievance will be closed after the implementation of the decision is completed. After the grievance is closed or resolved, the complainant will be informed with the third notification and the relevant records (Grievance Closure Form, Grievance Record, etc.) will be kept. Unless an alternative agreement is made with the complainant, grievances will be closed within thirty (30) business days from the date of application. If the grievances are not resolved within thirty (30) business days, the extenuating circumstances will be documented and reported. After the grievance is resolved and the result is communicated to the complainant, the appointed GMCP will obtain the necessary signatures and close the grievance by filling out the Grievance Close Out Form (see Annex-B). If the decision is not accepted, it will be reconsidered and a revised decision may be proposed. Ultimately, the PIUs will be responsible for consolidating, monitoring and reporting the requests received, resolved and pending regarding the project. All this data will be compiled by the PIU to be reported at the end of each month.

Çankırı Municipality/PIU Team will also implement additional measures to manage sensitive and confidential complaints, including those related to Sexual Exploitation and Abuse/Harassment (SEA/SH), in accordance with the World Bank ESF Good Practice Note on SEA/SH.

6.3. Grievance Mechanism for Workers

The GM for employees (applicable to both Çankırı Municipality personnel and contractor and subcontractor employees) has been established in accordance with WB ESS2. The implementation of the GM for employees will be ensured throughout the financing life cycle of the sub-project. PIU requests contractors to develop and implement a grievance mechanism for the workforce, including sub-contractors, before starting work. Sub-contractors will prepare labor management procedures that will include a detailed description of the grievance mechanism for employees.

Employees are informed about employee rights, basic occupational health and safety, the grievance mechanism and its operation at the time they start work. An up-to-date list of contact points is available in employee handbooks and/or bulletin boards. All processes related to the grievance mechanism are conveyed in a language that employees can understand.

When employees detect a hazard or risk for which no precautions have been taken regarding occupational health and safety, they inform the employee representative, occupational safety specialist and/or occupational physician selected by the employees about this hazard or risk. The employee representative shall forward the details of the hazard and risk to the occupational health and safety board, if any, or to the employer/employer's representative, and request an evaluation. If the problem is not resolved, all legal rights are reserved by applying to the contractor/subcontractor level GM contact persons through the grievance boxes located at the workplaces. Requests regarding employee rights and occupational health and safety are collected in grievance boxes placed in areas that employees can easily access.

The collected grievances and suggestions are carried out in accordance with the periods determined in the process of the grievance mechanism.

After the applications are evaluated, if there is an imminent, urgent and vital danger, a notification can be made directly to the Labor Life Communication Center, ALO 170 line or the Provincial Labor and Employment Institutions Directorates operating in the province. Upon receipt of the requests, the workflow grievance mechanism is carried out in accordance with the workflow chart.

The Çankırı Municipality/PIU Team will be ready to handle grievances regarding working conditions. The Çankırı Municipality/PIU Team will evaluate grievances and suggest solutions for direct and contracted employees using this internal GM, which all sub-project employees can easily access.

6.4. Grievance Mechanism Flow Chart

Grievance mechanism operation diagram details are given in Table 6.

Table 6. Grievance Mechanism Flow Chart

Grievance Process	Requirement / Action
Submission of a grievance	Receiving the grievance by any communication channel explained above. (At this point, if the grievance is a sensitive grievance involving child abuse, sexual harassment abuse or Gender Based Violence (GBV) immediate action will be taken within 2 days after receiving of the grievance. For the cases relevant to sexual exploitation and abuse/sexual harassment at workplace or any potential child abuse in the project sites, the grievance will be directed by the GM focal point (based in ILBANK headquarter) to relevant legal authorities/service providers such as Ministry of Family and Social Services and Prosecutors Office.")
Registration of grievance	Registering/recording through making an entry in the sample grievance register table. All the grievances will be registered within two working days and feedback will be given to the complainant. If the complainant requests that this grievance be treated anonymously, this grievance will be recorded anonymously and the request will be met.
Forwarding of grievance	The grievance is forwarded to relevant persons (site manager on construction sites and experts of the PIU) responsible for handling the grievance in not later than three working days upon receiving the grievance (except for any emergent grievance, which would be handled as appropriate).
Evaluation of a grievance	Evaluating the grievances within 10 working days and determining whether the grievance meets the admissibility criteria. If the grievance is not valid, providing relevant explanation to the complainant.
	If the grievance is valid, identifying and taking corrective measures for resolving the grievance in not later than 15 working days upon receiving.
Response for a grievance	All comments and grievances will be responded to either verbally or in writing, in accordance with the preferred method of communication specified by the complainant, if contact details of the complainant are provided.
	At this point, it should be noted that the action taken and the result of this anonymously recorded grievance should be shared on the Çankırı Municipality website, so that anonymous complainants is informed about their grievance and the results.
Recording the result of a grievance	Recording the result of the grievance in register table.

Grievance Process	Requirement / Action
Right to Appeal	If the grievance cannot be resolved with the existing process, applicants can always apply to relevant legal institutions. Such institutions can be summarized as follow: Civil Courts of First Instance Administrative Courts Commercial Courts of First Instance Labor Courts, and Ombudsman (https://ebasvuru.ombudsman.gov.tr/)

7. MONITORING AND REPORTING

7.1. Summary of how SEP implementation will be monitored and reported

It is the responsibility of Çankırı Municipality to ensure that the SEP is fully integrated and implemented in all sub-project activities. All stakeholders will be consulted and will be able to use the GM throughout the sub-project lifecycle. On the other hand, the SEP will form part of all tender documents related to the physical works within the scope of the sub-project.

As part of the World Bank ESF requirements, the draft ESMP and draft SEP will be made public when approved for public disclosure and approved by İLBANK, and the disclosure will be the responsibility of the sub-project Implementers and the consultant firm Çankırı Municipality. Çankırı Municipality will ensure that the SEP is published in hard copy and on its website. Similarly, several copies of all prepared environmental and social documents will be available locally in Çankırı Municipality, where affected groups such as the Mukhtar offices operating in the Central District of Çankırı Province and local NGOs can easily access. The SEP is a dynamic document and will be reviewed, updated and approved by ILBANK when necessary (e.g. changes in the design of sub-project components according to Environmental and Social Monitoring Reports (ESMRs), stakeholders' requests/grievances regarding the sub-project. Implementation of the SEP throughout the implementation of the sub-project, elimination of non-conformities, etc.). Çankırı Municipality will be responsible for making a statement through communication channels for each updated version of the SEP.

Çankırı Municipality will monitor the sub-project throughout its lifetime considering the stakeholder engagement process. The approved SEP will be reviewed biannually and updated if required according to the project improvements and the unexpected public reactions. The GM established by the Çankırı Municipality will be used effectively and the statistical summary of the outputs of GM will be reported to ILBANK together with all the requests received, resolved and unresolved, Grievance Register, Grievance Monitoring Table and Environmental and Social Monitoring Reports (ESMRs) on a monthly basis. With monthly reporting, total number of grievances, monthly number of grievances, distribution of grievances by subject, gender, grievances answered within 1 days, grievances resolved within 30 days, list etc. is necessary.

7.2. Reporting back to stakeholder groups

The PIU Team will systematically record and report feedback received from communities, local governments, landowners, other companies, NGOs, media, academic institutions and other interest groups through an effective consultation and grievance mechanism to ILBANK.

The PIU Team will submit feedback and grievances, as well as a statistical and qualitative analysis of their results, to the Supervisory Consultant on a monthly basis, who will review and distribute them to ILBANK PMU. In addition, relevant grievances and their actual status will be reported in the ESMRs. Only the necessary information regarding the grievance will be included in the reports, and any personal information belonging to the persons using the ESMR will be kept confidential and will not be shared in these reports.

During the sub-projects' development and construction phases, the construction contractors will prepare brief monthly reports on environmental and social performance for Çankırı Municipality which will include an update on implementation of the stakeholder engagement plan and include indicators in this section. The construction contractors will record SEP activities with monthly and quarterly reports and submit them to Çankırı Municipality and İLBANK

Çankırı Municipality's PIU, will report back to stakeholder groups, primarily through public engagement meetings in project affected municipalities and/or Neighborhoods. Minutes of meetings will be shared participants during subsequent public meetings. The summary will be published after removing identifying information on individuals to protect their identities in accordance with the Law on the Protection of Personal Data. Feedback received through the GM will be responded to in writing and verbally. Key sub-project updates will be posted on Çankırı Municipality's website.

The summary will be published after the identity information of the persons is removed in order to protect their identity in accordance with the Personal Data Protection Law.

Çankırı Municipality will work with a consultant if necessary to carry out social and environmental monitoring activities. The Supervisor Consultant will monitor whether the environmental and social issues specified in the SEP and ESMP documents are implemented throughout the sub-project lifecycle and report to Çankırı Municipality.

ANNEXES

Annex-A

Sample Grievance Submission Form

GANKIRI	ÇANKIRI MUNICIPALITY SOLAR POWER PLANT PROJECT			
T.C. ÇANKIRI BELEDİYESİ	GRIE	VANCE FORM		
Person Filling Out the Form:		Date and time:		
Inteviev Agenda:		Reference No: Çankırı Municipality Project Code-0001-2		
1. INFORMATION ABOUT THE	COMPLAINANT			
Name surname: If the complainant requests that the anonymously, this grievance will be recorequest will be met.	How received the Grievance:			
TC Identification number:	Telephone / Toll Free Li			
Telephone:	Face to Face Meeting			
Address:	Website / Email			
Email:	Other (Explain)			
	Stakeholder Type			
Public PAP Interest Group Industrial Assosiaction	Private Trade Enterprise Asso Labor Union Media	ciation \Box		
2. DETAILED INFORMATION ABOUT THE GRIEVANCE				
Description of the grievance:				

34

Solution method requested by the complainant	
Registrant Name Surname/Signature	Complainant Name Surname/Signature

Annex-B

Sample Grievance Close Out Form



ÇANKIRI MUNICIPALITY

SOLAR POWER PLANT PROJECT

GRIEVANCE CLOSE OUT FORM

BELEDIMES							
Reference form:							
1. DETERMINATION OF CORRECTIVE ACTION							
1							
2							
3							
4							
5							
2. CLOSE OUT THE GRIEVAN	ICE						
This section will be filled and signed by the Complainant in case the grievance stated in the "Grievance Registration Form" is resolved							
Name Surname / Signature of the Person Closing the Grievance/Date	Name Surname / Signature of Complainant/Date						

Annex- C

Grievance Database Form

No	Complaint Register	(Grievance	Level of Grievance (Municipality/Utility	Complaint	Location of Complaint	Name of Person Receiving	Land Parcel # (If complaint	Complainant Information		Project Component Related to Grievance Category (expropriation/land acquisition related, Summary (open,				Action Taken			Supporting Documents for Grievance Closeout (bank receipt				
	Number	Community Meeting, Telephone)	Level, Regional)	Received	Received	Grievance	is related to land)	Name/Surname	ID Number	Telephone/ email	Village- District	Gender	Complaint	environmental Summary	closed or pending)	Responsible Person/Department	Action Planned	Due Date of the Addressing the Grievance	Date of Action Taken	for compensation, grievance closure protocol)	
1																					

Annex-D

Sample Consultation Form (For Stakeholder Engagement Meeting(s))

GANKIRI BELEDIYESI 1869 T.C. CANKIRI
BELEDIYESI
erson Filling Out the Form:
eeting Agenda:

ÇANKIRI MUNICIPALITY

SOLAR POWER PLANT PROJECT

CONSULTATION FORM

BELEDİYESİ	
Person Filling Out the Form:	Date timeand place:
Meeting Agenda:	Interview Registration Number:
1. INTERVIEW INFORMATION	
Interviewed Institution:	Form of Communication
Name and Surname of the Interviewee:	Telephone / Toll Free Li
Telephone:	Face to Face Meeting
Address:	Website / Email
Email:	Other (Explain)
Stakeholder Type	
State agency PEB Private Enterprise Job	Room NGO
Interest Group Industrial Union Labor Union Med	university
INTERVIEW DETAILS (List of Invitees and actual partic made by whom, minutes of meeting will be annexes of the	
Questions about the project:	

Concerns/feedback regarding the project:	
Responses to the views expressed above:	

Annex-E
Consultation Photos



Türkiye Public and Municipal Renewable Energy Project (PUMREP)

ÇANKIRI MUNICIPALITY SOLAR POWER PLANT PROJECT

Minutes of Stakeholder Consultation Meeting

Meeting Date: 26.09.2025

Meeting Time: 14:00

Meeting Venue: İnaç Village Social Facility

STAKEHOLDER CONSULTATION MEETING

The Çankırı Municipality Solar Power Plant Project is among the subprojects under the Türkiye Public and Municipal Renewable Energy Project (PUMREP), which has been developed to support sustainable development in cities across Türkiye.

Within the scope of the subproject, the Environmental and Social Management Plan Checklist (ESMP-Checklist) and the Stakeholder Engagement Plan (SEP) were prepared in compliance with Turkish environmental and social legislation, the World Bank Environmental and Social Standards, Safeguard Policies, the World Bank General EHS Guidelines, the Industry Sector Guidelines, as well as İLBANK's Environmental and Social Management System (ESMS).

As part of the stakeholder engagement and disclosure process, a Stakeholder Consultation Meeting was held on 26 September2025 at 14:00 in the İnaç Village Social Facility. To inform the local community about the meeting, printed materials such as brochures and posters were prepared and displayed, and announcements were made on the Çankırı Municipality website, as well as in local and national newspapers. In addition, meeting information was also communicated to the local community via SMS.

Meeting Summary

The Stakeholder Consultation Meeting was initiated with the opening speech of the Deputy Mayor of Çankırı Municipality. Subsequently, a representative of the consultant company provided detailed information on the process and content of the reports prepared for the implementation of the sub-project. A presentation was delivered highlighting the benefits that the sub-project would bring to the municipality and the local community. The presentation is shared in Annex-7: Stakeholder Consultation Meeting Presentation.

The meeting was attended by a total of 20 participants, including mukhtar of İnaç neighborhood, and 19 local residents. Among the participants, 20 were male. Individuals who arrived late or left early were not included in the signature sheet. Those who departed before their turn to sign, or who joined after the signing order had passed, were not recorded.

During the meeting, information was provided regarding the location of the subproject (neighborhood, block, and parcel), sub-project capacity, equipment to be used, technical specifications, and the annual energy production. It was also confirmed that regulatory obligations were fulfilled.

Sınıflandırma: Tasnif Dışı

Within the scope of the MoM, the consultant company presented the environmental and social risks identified in the ESMP Checklist List and Stakeholder Engagement Plan, the mitigation measures planned to address these risks, the geographical and climatic characteristics of the subproject area and their potential impacts on the subproject, as well as analyses conducted on possible natural disasters.

In addition, participants were informed about the grievance mechanisms that can be used to submit complaints, concerns, suggestions, or opinions during the preconstruction, construction, and operational phases. Based on the information provided, the meeting concluded with a Q&A session and lasted approximately one hour.

Question and Answer Section

Question 1						
Name / Occupation	İnaç Neighborhood Resident					
How will the local community benefit from this project?						
Answer 1						
Name / Occupation	CA Engineering					
Local residents will be given priority for emcatering and maintenance will be source economic benefits. As the road and securi	d from local businesses, providing direct ty infrastructure already exist, no additional					
burden will occur, while the project will als	o contribute to local economic activity and					
community development.						

Question 2						
Name / Occupation	İnaç Neighborhood Resident					
Can local residents be employed in the project?						
Answer 2						
Name / Occupation	CA Engineering					
Yes, local residents can be employed in the project, and priority will be given to hiring						
from the local community wherever possible	· ·					

Meeting Conclusion

The Stakeholder Consultation Meeting, which lasted approximately one hour, included a presentation by representatives of the consulting firm providing information about the subproject. Following the presentation, a question-and-answer session was conducted to gather participants' views and inquiries. During the meeting, information was shared regarding the environmental, social, and economic aspects of the Çankırı Municipality PV Project, as well as the next phase of the sub-project. In addition, participants were informed about the grievance mechanism available for submitting complaints, requests, or suggestions throughout the subproject duration. The meeting concluded after collecting participants' feedback and recommendations.

Participant List

		PAYDAŞ KA	ATILIM TOPLANTI	SI TUTANAĞI						
TOPLANTI	KABYEP	Çankırı Belediyesi Güneş Ener			Toplan	itisi				
TOPLANTI YERİ /TARİH VE SAAT	NTI Inaç Köyü Sosyal Tesisi 26 Eylül 2025 14.00									
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	2 13		inekti	Inac	01					
	3		Imekli	Inac	0.					
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	6 2		Inekli	Inac	0	_				
	7 m		£mekli	Ínag	0	4				
	8 15		Ivan	inac	0	1	_			
	9		Inelcli	Ina4	0	1	_			
	10 A		Emedi	Inac	0	+	_			
	11 A	<u>A</u>	I'mek li	Inac	0	-	£			
	13 (mar	emelile	Inay	8	33	<u> </u>			
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	112		Imekli	(199	0	+	-			
	17		Emekti	inac	0'	+	-			
	10		Imeklî Îmeklî	loog	0	+	-			
	19 AL	.)	Enekli	Inac	95	+	-			
ATILIMCILAR	20 05	<u>N</u>	Multor	Thac	0	+	-			
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	33				+					
	34				-					
	35				+					
	36				+					
	38				+					
	39				+					
	40				+-					
	41				+					
	42		-		+					
	43				+					

ATTACHMENTS
Annex-1: Photo of the Stakeholder Consultation Meeting (26.09.2025)









Annex-2: National Newspaper Advertisement (Newspaper Announcement Date –Karar 12.09.2025)



Annex-3: Lokal Newspaper Advertisement (Newspaper Advertisement Date -Çankırı Newspaper -12.09.2025)



syon yolculuğunda i daha geride bıraktı

ınma Sanayii Başkanı Gör-İzay Sanayii AŞ'nin (TUSAŞ) ığı HÜRJET'in sertifikasyon mayı başarıyla geride bırak-

mayı başarıyla geride birak-ma Sanayi Başkanı (SSB) hesabindan yaptığı açıkla-ladı HÜR-İET, sertlikasyon ağı dala başarıyla geride sayı (POA) beşipcile, milli Justiarrası standarı ulaşlarrası standarı ulaşlarrası standarı ba kazanım, yabınca bir andırıla bağımsız sema-tarıları dalaşlarıları dusış ve kurumlarınızın işbir-ağımsız bir gelecek için edeceğiz." değerlendir-

ayı (DOA), bir şirketin arlama ve bu tasarımla-a gerekli süreçlere, mü-bretim sistemine sahip pa Havacılık Ermiyeti en bir yetkinik belgesi. (POA) ise yine EASA n tarafını kapsayan bir iarçaları veya uçakları istandartlarına uygun yor.

SAN. VE TİC. LTD.ŞTİ. KARAMAN łosafcioğlu, izi yüksel

IIR ARICI

KCI-Nevin KARAMAN SANAYÎ VE

a dahi iade edilmez ian haber ve yazılar



HRDIN

Göktaş: 1 milyondan

fazla kadına ulaştık

Cankırı

HABERLER 3

Bakan Kacır: Artık eski Türkiye yok



Bakan Kurum: Saatte 23, Günde 550 Konut Üretiyoruz

Alle ve Sosyal Hizmetter Bakani Mahirur Özdemir GöktaşıFinansal Övuryazırlığı üğün e kadarı
Finansal Övuryazırlığı üğün be dari eleşileri deleşileri eleşi



kymelli grismicler ve kooperafi temsikolerimizen yapıtığı gisti kizirle pek çok kadına ve gencimize umut ve ilham kaynağısınız. Sizlerin ordaya köydüğü silər kaynağısınız. Sizlerin ordaya köydüğü silər kaynağısınız. Sizlerin ordaya köydüğü silər kaynağısınız. Sizlerin ordaya köydüğü silər kaynağısınız. Sizlerin ordaya köydüğü silər kaynağısıkatlı katlığı silər kizirli katlığı silər kizirli desteklerin kizirli desteklerin kizirli katlığı silər kizirli desteklerin katlığı silər kizirli katlığı silər kizirli katlığı silər kizirli katlığı silər kizirli katlığı silər kizirli katlığı k ÇANKIRI BELEDİYESİ GÜNEŞ ENERJİ SANTRALİ (GES) PROJESİ HALKIN KATILIMI TOPLANTISI DAVETÍ

Dünya Bankası tarafından finanse edilerek iller Bankası A.Ş. (İL-BANK) aracılığıyla yürütülen "Türkiye Kamü ve Belediye Yenile-nebilir Enerji Projesi (KABYEP) kapsamında Çankırı Belediyesi tarafından "Çankırı Belediyesi Güneş Enerji Santralı" yapılması planlanmaktadır. Soz konusu alt proje için aşağıda belirtilen tarin ve saatle halkı bilgilendirmek, görüş ve önerlerini almak için "Halkın Katılımı Toplantısı" yapılacaktır.

Alt proje kapsamında çevresel ve sosyal etkiler oluşabileceğinden, bu etkilerin yönetimi amacıyla alt projeye özel Çevresel ve Sos-yal Yönetim Planı Kontrol Listesi (ÇSYP Kontrol Listesi) ile Pay-daş Katılım Planı (PKP) hazırlanmıştır. Söz konusu planlar, Gonsulanları, Gonsulanl

Halkımıza saygı ile duyurulur.

Toplanti Yeri: İnaç Köyü Sosyal Tesisi
Tarih : 26.09.2025
Saat : 14.00
Proje Sahibi : Çankırı Belediyesi
Telefon : 0 (376) 212 14 00
E-posta : hilalimass@cankiri bel.tr
Çevresel ve Sosyal Yönetim Planlarını Hazırlayan Firma:
ÇA Mühendislik

Resmi ilanlar www.ilan.gov.tr'de (BASIN 02292025)

Bakan Ersoy, Sinop Tarihi Cezaevi Müzesi'nin acılısını vantı

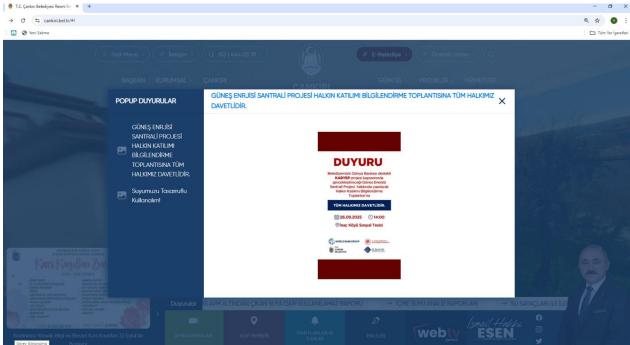


Bakan Ersoy, Sinop Tarihi Cezaevi Müzesi'nin açılışını yaptı
soy, Sinop Tarihi Cezaevi Müzesi'nin açlışını
yaptı.

Türkiye'nin hafıza mekanlarından biri olan,
Türkiye'nin hafıza mekanlarından biri olan,
Sabahattın Al'nın Aldırma Gönü' şiirini kalesemi olarak meta statusu kazandı. Tarihi cezaevinin arik sadece gemişin sessit tariş değla,
rolarak yeniden hayat bulduğunun altını çızen
şalan Ersoy, "Bursı, Türk edebiyatının ustra
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şiiri sabahattın Al'nın de bir dönem mahkum
barak eddidiği, ünlü "Aldırma Gönü' şiirini kaleren
şiiri sabahattın Al'nın de bir dönem mahkum
barak eddidiği, ünlü "Aldırma Gönü' şiirini kaleren
şiiri sabahattın Al'nın de bir dönem mahkum
barak türkir exteriyini restorasyburada yaşadıklarını "Faransı' yarı və şairı
kaşısımı sası gelçi bir simgedir.
Şibepi rağımırdereli, şiyaseçti, Zeki Özturanlı da
barak değildir. Edebiyatımıza, sanatımıza ve
orrak hafızımızı kazınmış güçlü bir simgedir.
Bu anılarla dolu eser için bakanlığımız. Avrupa Birliği ile "Ortak Kültürel Miras: Türkiye ve
lamıyla da yeniden ayağa kalkıt" diye konuştu.

Annex-4: Çankırı Municipality Website, Announcements (12.09.2025)

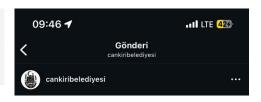




Annex-5: Çankırı Municipality Announcements



Çankırı Belediyesi'nden İlanen Duyurulur. Çankırı Belediyesi GES Projesi Halkın Katılımı Toplantısı 26 Eylül 2025 Cuma günü saat 14.00'te İnaç Köyü Sosyal Tesisi'nde yapılacaktır. Tüm halkımız davetlidir. B001



DUYURU

Belediyemizin Dünya Bankası destekli KABYEP projesi kapsamında gerçekleştireceği Güneş Enerjisi Santrali Projesi hakkında yapılacak Halkın Katılımı Bilgilendirme Toplantisi'na

TÜM HALKIMIZ DAVETLİDİR.



İnaç Köyü Sosyal Tesisi









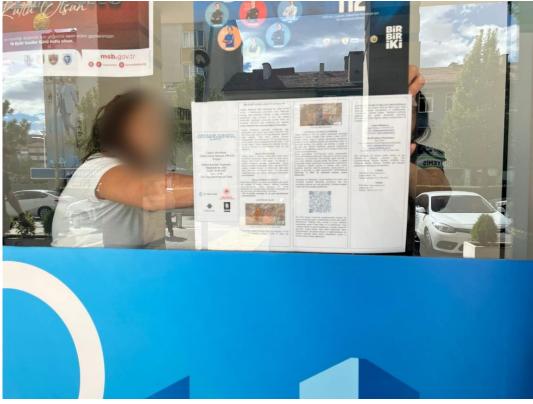


























Annex-6: Cankırı Municipality Stakeholder Consultation Meeting **Brochure**

PROJECT DESCRIPTION, PURPOSE, AND BENEFITS

The Cankin Municipality Solar Power Plant Sub-Project aims to increase the use of renewable energy in public sector buildings and municipalities, reduce energy bills, and lead the public sector in demonstrating its commitment to climate mitigation through sustainable energy solutions. It will contribute to Türkiye's climate goals while also enhancing Cankur Municipality's energy security.

This renewable energy project, to be implemented by the Cankert Municipality, will include the construction of a solar power plant with an installed capacity of 1.900 kWp / 999 kWe. The plant is expected to produce approximately 1.798 MWh of electricity annually. This production capacity is sufficient to meet the annual electricity needs of more than 719 households. It has been decided that an EIA is not required. Therefore, the sub-project will be constructed with a 25-year lifespan for the plant.

The sub-project, financed under the Türkiye Public and Municipal Renewable Energy Project (PUMREP), will be implemented by the <u>Cankers</u> Municipality through a World Bank (WB) loan and Iller Bankası A.S. The Türkiye Public and Municipal Renewable Energy Project (PUMREP) aims to support the Turkish Government in expanding the use of Renewable Energy (RE) in the public sector, focusing on central government buildings and municipalities.

CONSTRUCTION DURATION AND WORKFORCE

Construction is planned to last approximately two months, and all necessary equipment and installation work will be carried out by the contractor. 10 personnel will be employed during the construction phase and 2 personnel (both serving as security guards) during the operation phase. Priority will be given to local residents in the subproject's hiring process.

Construction of the Solar Power Plant Project is planned to be completed in two (2) months.

SUB-PROJECT AREA



Cankers Municipality Solar Power Plant Sub-Project Area

The sub-project will be constructed on an area of approximately 13.986 square meters on lot 12 of block 170 in the Isik neighborhood of the Merkez district of Cankin



ENVIRONMENTAL AND SOCIAL IMPACTS

The Environmental and Social Management Plan Checklist (ESMP-Checklist), prepared for the Cankin Municipality Solar Power Plant subproject, defines measures and controls developed to manage environmental and social impacts that nay occur during construction and operation. The measures to be implemented to mitigate risks such as dust, noise, waste nanagement, and occupational health and safety, and the schedule for these measures, are detailed in the ESMP Checklist.

Monitoring requirements are defined in the monitoring tables within the ESMP-Checklist. Accordingly, during the onstruction phase of the subproject, dust emissions, air pollution, noise generated during construction and from emporary traffic loads, waste generation, and occupational health and safety will be monitored. During the operation phase, chemical storage and use, the power plant's glare and reflection effects, livelihoods, grievances, community onflicts, stakeholder participation, occupational health and safety, and labor parameters will be monitored in accordance with the requirements set out in the ESMP-Checklist and SEP.

These prepared documents have been published in the announcements section of the Çankırı Municipality's official website and are available to all stakeholders. You can access the document by scanning the QR Code below



ESMP Checklist is the Çankırı Municipality, which is responsible for the construction and operation of the subproject. The contractor is responsible for implementing environmental and social measures, the consultant is responsible for monitoring and reporting, and the Project Implementation Unit is responsible for overall coordination and stakeholder communication. As part of the Stakeholder Engagement Plan (SEP), a complaint box has been placed in the municipal building to inform the public and receive and evaluate complaints, and communication channels have been provided via email and phone.

STAKEHOLDER ENGAGEMENT AND GRIEVANCE MECHANISM

Complaints will be received, recorded, and responded to in a timely manner in accordance with the Stakeholder Engagement Plan (SEP). The mechanism will be managed by the Çankırı Municipality, and if necessary, complaints may also be forwarded to ILBANK's independent grievance

Çankırı Municipality: Call Centre: 153/444 03 18 E-mail: hilalmasa@cankiri bel.tr Web Site: https://cankiri.bel.tr/

ILBANK Grievance Mechanism

Web Site: www.ilbank.gov.tr/form/bilgiedinmeuluslararasi E-mail: <u>uidbbilgi@ilbank.gov.tr</u>

Telephone: +90 312 508 79 79 / +90 312 508 79 80

All stakeholders may also submit their complaints and feedback regarding the sub-project through alternative channels such as the Presidential Communication Center (CIMER) or the Foreigners Communication Center (YIMER), both of which are accessible to the public.

- Web site: www.cimer.gov.tr
- Call Centre: 150 Telephone: 0312 590 20 00

- Web Site: www.yimer.gov.tr
- Call Centre: 157
- Telephone: +90 312 515 71 22

TÜRKİYE PUBLIC AND MUNICIPAL RENEWABLE ENERGY PROJECT (PUMREP)

Cankuri Municipality Solar Power Plant (999 kW) Project

Public Participation Meeting Information Brochure Date: 26.09.2025 Time: 14.00

Location: İnaç Village Social Facility









Annex-7: Stakeholder Consultation Meeting Presentation



Amaç Bu toplantının amacı, Çankırı Belediyesi tarafından hayata geçirilecek olan Güneş Enerji Santrali (GES) projesi hakkında siz değerli vatandaşları bilgilendirmek, projenin çevresel ve sosyal etkileri konusunda şeffaf bir şekilde bilgi sunmak ve sizlerden gelecek görüş, öneri ve soruları dinlemektir.









Proje riskleri ve önlemler

Carriers Betedyesi GES Alt Projesi için hazırlarını Cevressi ve Sonyal Yönetim Pilanı (CSVP) hem inşaat hem de işletme sürecinde ortaya çıkalıtlacıdı, cevressi ve sonyal etikler in kont altınsa alanması amacıyla hazırlarımıştır (<u>https://corrier.bes.lr/do.you/ar/jasns-merjini-</u> <u>satorda-revolu</u>

Bu plan yalnızca santral sahası ile birlikte Enerji Nakil Hattı ve ulaşım güzengâhlarını da kapsamaktadır. Bu riskler ve önlemlerin bazılarını üzetlemek gerekine;

- Toz ve Hovo Kiriliği: İnşaat sırasında oluşacak tozun azaltılması için düzenli sulama yapılacak, malzeme taşıyan araçlar kapatılacak.
- Gürüttü: Çalışmalar gündüz saatleriyle sınırlandırılacak, gürültülü ekipmanları bakımları düzenli yapılacak.
- Atak Yönetlimi: İnşaat atıkları ayrıştırılarak İkanslı firmalara teslim edilecek, tehlikeli atıklar güvenli alanlarda depolanacak.
- İş Soğitği ve Güvenliği: Çalışanlara kişisel koruyucu donanım sağlanacak, güvenlik eğitimleri düzenli olarak yapılacak.
- Trufik Güvenliği: Şantiye çevresinde trafik yönlendirmesi yapılacak, işaretleme ve uyan levhaları kullanılacak.

İsletme Asamasında

- Kimyosol Yönetimi: Kullanılacak kimyasallar (ör. bakım malzemeleri) güv depolarda saklanacak ve kontrollü kullanılacak.
- Yonsıma ve Porlama Etkileri: Panellerin yerleşim açısı uygun şekilde ayarlanarak çevreye olası parlama etkileri en aza indirilecek.
- Toprum Üzerindeki Etkiler: Şikdiyetlerin anınması ve çözümü için şikdiyet mekanizması işletilecik, topiulukla düzenli iletişim kurulacak.
 İş Soğlığı ve Güvenliği: İşletme süresince çalışanların güvenliği için periyedik eğitmiler, tatbikallar ve denetimler yapılacak.
- Paydaş Katılımı: Halkın görüş ve önerilerinin alınması için düzenli toplantılar ve bilgilendirme faaliyetleri sürdürülecek.

Projeye ilişkin tüm olası riskler değerlendirilmiş ve gerekli önlemler planlanmıştır. Çalışmalar, ekosisteme zarar vermeyecek ve yerel halkın yaşamını olumsuz etkilemeyecek şekilde, yüksek hassasiyet ve sorumluluk bilinciyle yürütülecektir.

Yine de, proje sürecinde ortaya çıkabilecek her türlü görüş, öneri veya şikâyet için paydaşların kolayca ulaşabileceği iletişim ve şikâyet mekanizmaları oluşturulmuştur.

ŞİKÂYET MEKANİZMASI

- ▶ Paydaş Katılım Planı (PKP) kapsamında halkın bilgilendirilmesi, şikâyetlerin alınması ve değerlendirilmesi için belediye binasında şikâyet kutusu yerleştirilmiş; e-posta ve telefonla iletişim imkânı sağlanmıştır.
- Şikâyetler, Paydaş Katılım Planı'na (PKP) uygun olarak zamanında alınacak, kaydedilecek ve yanıtlanacaktır. Mekanizmanın yönetimi Çankırı Belediyesi tarafından sağlanacak olup, gerekli durumlarda başvurular İLBANK'ın kurduğu bağımsız şikâyet mekanizmasına da iletilebilecektir.

ŞİKÂYET MEKANİZMASI

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Teşekkürler!

Bu proje, sizlerin katkılarıyla daha sağlıklı ve topluma faydalı şekilde ilerleyecektir. Görüşlerinizi, sorularınızı, önerilerinizi ve şikäyetlerinizi bizimle çekinmeden paylaşabilirsiniz. Her görüşünüz dikkatle değerlendirilecek ve proje sürecine yansıtılacaktır. Tüm geri bildirimler kayıt altına alınacak, size gerekli dönüşler yapılacaktır. Proje boyunca sizlerle sürekli iletişimde olacağız. Katılımınız, bu projenin başarısının en önemli unsurudur.